GDPR Policy for Stitch Different CIC

Effective Date: 2nd January 2025

1. Introduction

Stitch Different CIC ("we", "us", "our") is committed to protecting the privacy and security of personal data. This GDPR Policy explains how we collect, use, and protect personal data in compliance with the General Data Protection Regulation (GDPR).

Data Protection Officer: Amanda Bland Contact Information: mandy@stitchdifferent.org.uk 07525494205

2. Personal Data We Collect

We may collect the following types of personal data:

- **Personal Identification Information:** Name, email address, phone number, postal address, and other contact details.
- **Financial Information:** Payment card details or bank account information.
- **Usage Data:** Information about your interactions with our website and services, such as IP address, browser type, access times, and pages visited.

3. How We Use Personal Data

We use personal data for the following purposes:

- To provide and improve our services
- To process transactions and manage orders
- To communicate with you, including responding to inquiries and sending updates
- To comply with legal obligations and enforce our policies

4. Legal Basis for Processing Personal Data

We process personal data based on the following legal grounds:

- **Consent:** When you have given us explicit consent to process your data for specific purposes.
- **Contract:** When the processing is necessary for the performance of a contract to which you are a party.
- **Legal Obligation:** When we are required to process your data to comply with legal obligations.
- **Legitimate Interests:** When the processing is necessary for our legitimate interests, provided that your rights and interests do not override those interests.

5. Sharing Personal Data

We may share personal data with third parties in the following circumstances:

- With service providers who perform functions on our behalf, such as payment processing, data analysis, and marketing assistance.
- To comply with legal requirements, such as responding to court orders or requests from government authorities.
- In connection with a business transaction, such as a merger or acquisition.

6. Data Security

We take reasonable measures to protect personal data from loss, theft, misuse, and unauthorized access, disclosure, alteration, and destruction. However, no security system is perfect, and we cannot guarantee the absolute security of your data.

7. Your Rights

Under the GDPR, you have the following rights regarding your personal data:

- **Right to Access:** You have the right to request access to the personal data we hold about you.

- **Right to Rectification:** You have the right to request the correction of inaccurate or incomplete data.
- **Right to Erasure:** You have the right to request the deletion of your data, subject to certain conditions.
- **Right to Restrict Processing:** You have the right to request the restriction of processing under certain conditions.
- **Right to Data Portability:** You have the right to request the transfer of your data to another organization or directly to you, under certain conditions.
- **Right to Object:** You have the right to object to the processing of your data, under certain conditions.

To exercise your rights, please contact our Data Protection Officer, Amanda Bland, at mandy@stitchdifferent.org.uk 07525494205

8. Changes to This GDPR Policy

We may update this GDPR Policy from time to time. Any changes will be effective upon posting of the revised policy on our website. We encourage you to review this GDPR Policy periodically to stay informed about how we are protecting your data.

Contact Us

If you have any questions or concerns about this GDPR Policy or our data protection practices, please contact:

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Email: mandy@stitchdifferent.org.uk Phone: 07525494205