Privacy Statement for Stitch Different CIC

Effective Date: 2nd January 2025

At Stitch Different CIC, we are committed to protecting the privacy and security of our customers' and partners' personal information. This Privacy Statement explains how we collect, use, disclose, and safeguard your information when you visit our website or interact with our services.

1. Information We Collect

We may collect the following types of information:

- **Personal Information:** Includes your name, email address, phone number, and other identifiers that you provide to us when you sign up for our services, make a purchase, or contact us.
- **Payment Information:** If you make a purchase, we collect payment card details or other financial information necessary to process your payment.
- **Usage Data:** Information about your interaction with our website and services, such as IP address, browser type, access times, and pages visited.

2. How We Use Your Information

We use the information we collect for various purposes, including:

- To provide and improve our services
- To process transactions and manage orders
- To communicate with you, including responding to inquiries and sending updates
- To comply with legal obligations and enforce our policies

3. Sharing Your Information

We may share your information with third parties in the following circumstances:

- With service providers who perform functions on our behalf, such as payment processing, data analysis, and marketing assistance
- To comply with legal requirements, such as responding to court orders or requests from government authorities
- In connection with a business transaction, such as a merger or acquisition

4. Security of Your Information

We take reasonable measures to protect the personal information we collect from loss, theft, misuse, and unauthorised access, disclosure, alteration, and destruction. However, no security system is perfect, and we cannot guarantee the absolute security of your information.

5. Your Rights

Depending on your location, you may have certain rights regarding your personal information, including the right to access, correct, or delete your data. If you wish to exercise these rights, please contact us at hello@stithdifferent.org.uk

6. Changes to This Privacy Statement

We may update this Privacy Statement from time to time. Any changes will be effective upon posting of the revised statement on our website. We encourage you to review this Privacy Statement periodically to stay informed about how we are protecting your information.

Contact Us

If you have any questions or concerns about this Privacy Statement or our privacy practices, please contact us at:

Stitch Different CIC, Walney Community Centre, Central Drive, Barrow in Furness, Cumbria LA14 3YH, email hello@stitchdifferent.org.uk Phone 07884703954